

Frequently Asked Questions

1. What age does my child need to be?

Kids Up Front Holiday Camp caters for children attending primary school at the time of the camp.

2. What times do the camps run?

The camp runs from 9:00am to 3:00pm Monday to Friday. We also offer an AMAZING Free Extended Day for your convenience, which runs from 8am to 5:30pm completely FREE. During the extra hours, children will be supervised whilst being entertained in 'free time' activities. Kids Up Front requests that children are promptly picked up at 5:30pm. We reserve the right to charge \$10 per fifteen minutes after 5:30pm. If parents are running late, please advise Kids Up Front management: Anna on 0410 309 298 or Karin on 0417 432 002 as soon as possible.

3. What happens for the Showcase?

On the Friday afternoon children participate in a 'Showcase' of the week's work. This commences at 3:00pm and finishes approximately at 4:00 (at the latest 4:15pm). The Showcase is an opportunity for the children to perform for their parents and to show the skills and activities they have learned during the week.

4. Does my child have to attend the whole week?

Children may attend Kids Up Front Holiday Camp for single days, the whole week or a mixture of days! Simply select which days on the application form when filling in. Due to the showcase, it is best to be present the whole week but kids who come for Wednesday to Friday do fantastically as well. In order for children to feel comfortable and enjoy their experience at camp there is a two day minimum attendance required.

5. How can I book my child into Kids Up Front?

Easy! Simply download the application form on our website: www.kidsupfront.com.au. Fill it out and either post to: PO Box 1560, Neutral Bay NSW 2089 or fax to (02) 9953 4049, or email it to info@kidsupfront.com.au. All bookings will be confirmed by email and invoiced. Kids Up Front Holiday Camp accepts cheque, direct deposit, money order, credit or debit cards and B-Pay. Payments may also be made at Australia Post. Remember to take advantage of the EXCELLENT savings possible by paying Early bird rates!

6. What does my child have to bring?

Children should bring a packed and healthy lunch as well as snacks to have in break times. Water should also be brought in a refillable bottle. All children must also bring a sun hat and come to the camp wearing sunscreen. Unless you advise otherwise, sunscreen will be provided through the day and leaders will assist children in applying this. Please ensure that all belongings are labeled with your child's name.

7. What should my child wear?

Comfortable clothes such as shorts or pants, t-shirts and a jumper in cooler weather. Please ensure that all clothing and belongings are labeled with your child's name.

8. What should my child wear in the Showcase?

All children participating in the Showcase should wear black clothes. These may be worn on the day or can be brought with them to change into later on the Friday. If you do not have black clothes, PLEASE don't go out and buy some! Borrow from your next-door neighbour or cousin. Navy/ dark brown/ grey are also fine. Near enough is definitely good enough! At Kids Up Front we are very aware of keeping life easy for our parents!

9. What should my child not bring?

Please ensure your child does not bring valuable toys or money to the camp, including ipods, PSP's, Gameboys etc. Mobile phones are also not advised, as we cannot be held responsible if they go missing. If a child needs to be contacted, please go through the Kids Up Front Team Leaders: Anna 0410 309 298 or Karin 0417 432 202 during camp time. If it is absolutely necessary that a child have a mobile phone present at camp, please advise staff. Kids Up Front is not liable for any personal items lost or damaged whilst at Kids Up Front Holiday Camp.

10. What is the drop off / pick up procedure?

When you drop off and pick up your child at Kids Up Front, we will record that the child has arrived at camp.

11. How are the children grouped?

Children are grouped according to age, with a maximum of 20 children in each group. The age groups are determined according to the numbers of children in each age group, for example if there are lots of 10 year olds we will form a 10 year old group. Otherwise, we normally have groups that contain these age ranges. Groups are organized at the discretion of Kids Up Front management.

- 5 - 6
- 7 - 8
- 9 - 10
- 11-12

12. What will my child be doing at Kids Up Front Holiday Camp?

During the structured camp times of 9:00am to 3:00pm, children will be constantly involved with their group participating in many activity sessions per day. Kids will get to do many different activities following a timetable that allows for morning tea, lunch and afternoon tea breaks. The week builds up to the Showcase on the Friday afternoon where children perform what they have been learning during the camp! The day goes as follows:

Time	Activity
9:00	Arrive - group games
9:15	Session 1
10:00	Session 2
10:45	Recess
11:15	Session 3
12:00	Session 4
12:45	Lunch
1:30	Elective or Group Singing
2:15	Showcase Practice
3:00	Home time

As the week goes on, Kids Up Front may need to alter the timetable so as to accommodate for necessary rehearsals for the showcase performance.

13. Does my child get any choice of what activities to do?

Children in the elder groups (from age 7 upwards) get a Free Choice (elective) session every day. They will have the option to select from activities offered by leaders in a range of fields. The younger groups during this time will be preparing a group performance.

14. What is the ratio of Staff to Children?

Kids Up Front Holiday Camp complies with the NSW Department of Sport and Recreation guidelines on staff to children ratios:

- 1 staff: 10 children (For Children aged four to six years old)
- 1 staff: 15 children (For Children aged seven years and over).

15. What qualifications do the leaders have?

All staff that work for Kids Up Front have been screened and approved for Working with Children. Karin, the Director of Kids Up Front, is a qualified Teacher. Kids Up Front Holiday Camp has qualified and experienced drama, dance and singing instructors. All leaders are over the age of 20. The Kids Up Front Holiday Camp is First Aid trained.

16. Are you insured?

Kids Up Front has full Public Liability Insurance to the value of \$10 Million.

17. What if my child wishes to be grouped with a friend?

Please advise on the application form if your child wishes to be grouped with a friend, provided they belong to the same age group. Under special circumstances, if specifically requested that children from different age groups are placed together generally the older child will be placed in the younger group. It is important to advise about friendship grouping before the camp, as groups would have already been allocated and last minute requests are not guaranteed to be granted.

18. What happens to disruptive children?

In the interests and safety of other children attending Kids Up Front, it may happen (albeit on rare occasions) that a child has to be excluded from the camp, as stated in the Terms and Conditions. This will be for bullying, aggressive or non-cohesive behaviour. There will be no refunds made and parents will be responsible for collecting their child and any associated costs.

19. What are the Values of Kids Up Front?

At Kids Up Front Holiday Camp, we believe that every child has the right to have FUN! We also believe in providing a safe environment with highly trained leaders. Kids Up Front takes a no-tolerance approach to discrimination of any kind; religious, racial, gender or ability discrimination. Kids Up Front believes that through performing, children improve their ability to communicate and express themselves - which leads to improved self-esteem and confidence. Kids Up Front Holiday Camp provides an encouraging, supportive environment where there are no lead parts - it is most definitely a team effort. The leaders of Kids Up Front are all passionate about facilitating fantastic learning opportunities for children in the performing arts. The majority of Kids Up Front Camp staff have been leaders on at least three camps, and are very experienced with the ethos of Kids Up Front.

20. Will photographs be taken?

Occasionally photographs will be taken of children partaking in activities whilst at Kids Up Front with the intention of using them in advertising and promotional material. If you object to this, please advise Kids Up Front when booking.

21. What if my child gets sick?

With the presentation of a Doctors Certificate, days missed by sickness will be held as credit days to be used at another time, for up to 12 months.

22. What if I want to cancel my booking?

Bookings cancelled more than 14 days before the first day of the camp will receive a full refund, minus a \$20 administration fee. Bookings cancelled within the 14-day period will be unable to receive any refund.

23. How long has Kids Up Front been running?

Kids Up Front has been providing Performing Arts instruction for twelve years since 1997, with thousands of children participating in our confidence boosting classes and camps! We love kids and we want them to have fun!

For any other questions, contact Kids Up Front Head Office on
9953 4040 or 0417 432 002 or email info@kidsupfront.com.au